

ECSD Arc Card Parent Information Sheet

Important Information for ECSD Arc Card Holders

*** ECSD Arc monthly payments are **non-refundable*****

- This unique product to ECSD allows our students unlimited City of Edmonton Transit access for the calendar month. Students who reside outside of Edmonton should consider purchasing directly from myarc.ca, as non ETS buses are unable to recognize our unique ECSD monthly product.
- Should a student lose their Arc card, a replacement can **only** be purchased through the student's school for \$6.00 fee.
- This system is monitored and controlled by Edmonton Transit, not Edmonton Catholic Schools
- Most of your questions can be answered in the [myarc.ca FAQ](#) section

Information About the ECSD Arc Product

- Please register the students Arc card on myarc.ca [Create Account | Arc by CRP \(myarc.ca\)](#)
- Arc cards can be purchased through the student's school, the card is reusable, and the students will need to hold onto it for as long as they use Edmonton Transit
- Please pay the monthly Arc fee through your [Parent PowerSchool](#) account's school fee section. We encourage you to make your payments one week prior to the start of each month, **as it can take up to 48 hours for the payment to sync to the registered Arc card.**
- Once the payment has been synced, you will see the ECSD product for that specific month with an Active status. Please disregard the \$0 balance.
- No monthly purchase can be made after the 15th of each month.
- Students should **tap the card on the reader when boarding the bus and tap off when exiting.** If the student does not tap off, there will be error messages in the account, but if they have purchased a monthly ECSD Arc product, it will not affect the balance as it is a special unlimited- use product for the month