

ARC CARDS

ETS Transportation Update

LOST & REPLACEMENT OF CARD PROCEDURES

**DID YOU CREATE AN ARC ACCOUNT,
AND REGISTER YOUR CARD ON THE www.myarc.ca WEBSITE??**

YES & LOST CARD

Go to www.myarc.ca, report your card stolen, and block the card. Take a screenshot of the blocked card.

** A blocked or previously activated card **cannot** be reactivated.**

A replacement card can only be purchased through your child's school. Please visit the office to get your replacement card. The office will scan the replacement card into the system at this time.

Once the above steps are completed, the transfer of funds from the old card to the new card will take up to 48 business hrs

REGISTER THE NEW CARD # ON YOUR ARC ACCOUNT. www.myarc.ca

NO & LOST CARD

Ask the school for the ARC card number. You will need to Call 1-888-302-0001 and have the card blocked.

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CREATE AN ARC ACCOUNT ON www.myarc.ca, AND REGISTER THE NEW CARD#.